IMPORTANT USER INFORMATION

How to Get the Most From Your Printhead

Setting the proper gap between the printhead and the form being printed provides the following benefits:

- Increased printhead life
- Reduced ribbon smudging
- Improved paper handling
- Enhanced print quality
- Reduced risk of printhead damage

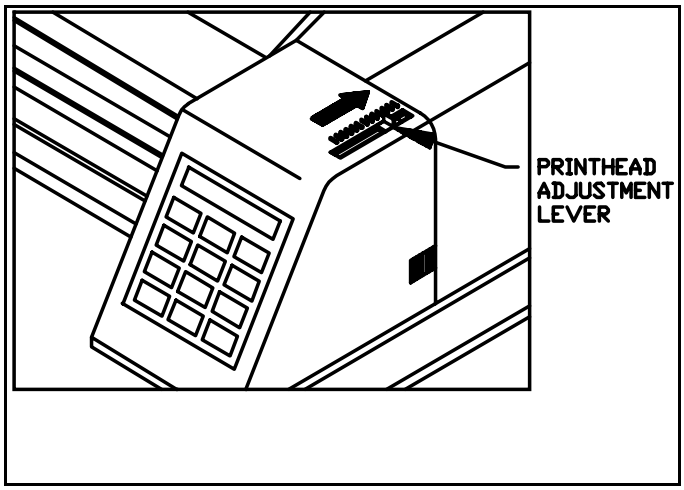
The gap is set by using the Printhead Adjustment Lever as described below. The proper setting will vary depending on the type, age and thickness of the form and slight differences between individual printheads and printers. Therefore, setting the proper gap is a trial and error process.

To Set the Proper Platen Gap:

1. Pull the Printhead Adjustment Lever to the position farthest from the form.

2. Load the form to be printed and set the margins as necessary.

3. Run a print test (see User Manual) with the lever still in the farthest position from the form.



4. If the print sample is not acceptable, move the printhead closer by one position. Run another print sample. Continue this process until an acceptable print sample is produced.

Please Note:

- Moving the printhead closer to the form after acceptable print quality has been obtained will cause excessive printhead wear.

- If ribbon smudging or paper handling problems occur, the printhead is too close. Move the Printhead Adjustment lever away from the form.

- When using multipart NCR forms, allow time for the ink to cure on the copies. Separating the forms immediately after printing produces lighter print on the copies than will actually be produced in normal operation. Consider this when assessing print quality and adjusting your printhead gap.